

## 11. Food Safety Advice for Events Organisers

As the event organiser, it is your responsibility to ensure the food vendors at your event are reputable vendors selling food which is safe for consumption. Initially, you should obtain basic information on the food vendor including the proprietor's name, address, contact details, business name and the type of food they will be preparing/selling. You should also ask with which authority the food business is registered, and it would be due diligence to contact the Authority and verify the history of the business. At least 2 weeks prior to the event, you should contact the Local Authority Food Safety Team in whose area the event is based and provide them with details of the caterers at your event as they may wish to inspect them during the event. When vendors arrive at your event, you should ensure only those who you already know about are allowed to trade. You may wish to conduct basic checks to ensure their vehicles are clean and in good condition, and their employees are clean. Should you identify any potential problems at this stage, appropriate action should be taken to ensure the safety of all foods served at your event.

**A guidance document 'Food Safety Guidance for Events Caterers' has been prepared by the North Wales Food Safety Technical Panel. For further advice or a copy of this document, please contact your local Food Safety Team.**



FIRST AID



# Small Event Safety Advisory Guide

***A practical guide to health and safety requirements and best practice advice for organisers of events***

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## Complaints

If you have a complaint that procedures have not been followed or about the works that are required then you can contact the inspector's manager to discuss the matter.

If the inspector is from the **Health and Safety Executive** you can speak or write to the inspector's manager who will investigate your complaint and tell you what is going to be done about it. Most complaints are settled in this way, very often immediately. If you are still not satisfied write to the Chief Executive of HSE, Geoffrey Podger at the Health and Safety Executive, Rose Court, 2 Southwark Bridge, London SE1 9HS. He will see that your complaint is followed up promptly and fairly. You can also write and ask your MP to take up your case with HSE, with Ministers, or the independent Parliamentary Commissioner for Administration (the Ombudsman).

If the inspector is from a **local authority** you can contact the inspector's manager and ask for your complaint to be investigated. If you are still not satisfied you can use the local authority's formal complaints procedure. In cases of maladministration you can also make a complaint to the Local Government Ombudsman in Wales.

- *Prosecution*

In some cases the inspector may consider that it is also necessary to initiate a prosecution. Decisions on whether to prosecute are informed by the principles in the Enforcement Policy of the Enforcing Authority. Health and safety law gives the courts considerable scope for punishing offenders and deterring others. For example, a failure to comply with an improvement or prohibition notice, or a court remedy order, carries a fine of up to £20,000, or 12 months' imprisonment, or both. Unlimited fines and in some cases longer periods of imprisonment may be imposed by higher courts.

The Health and Safety (Offences) Act 2008 (which came into force in January 2009) increased penalties and provided courts with greater sentencing powers for certain health and safety offences. The full text of this Act can be found at [http://www.opsi.gov.uk/acts/acts2008/ukpga\\_20080020\\_en\\_1](http://www.opsi.gov.uk/acts/acts2008/ukpga_20080020_en_1)

(N.B. In the case of a work related death, the Police will consider investigating the offence of Corporate Manslaughter if appropriate).

## Appeals

A dutyholder will be told in writing about the right of appeal to an Employment Tribunal when an improvement or prohibition notice is served. The appeal mechanism is also explained on the reverse of the notice. The dutyholder will be told:

1. How to appeal, and given a form with which to appeal
2. Where and within what period an appeal may be brought; &
3. That the remedial action required by an improvement notice is suspended while an appeal is pending.

## Information to employees or their representatives

During a normal inspection visit an inspector will expect to check that those in charge, e.g. employers, have arrangements in place for consulting and informing employees or their representatives, e.g. safety representatives, about health and safety matters. Such arrangements are required by law.

An inspector will meet or speak to employees or their representatives during a visit, wherever possible, unless this is clearly inappropriate because of the purpose of the visit. When they meet, employees or their representatives should always be given the opportunity to speak privately to the inspector, if they so wish.

The inspector will provide employees or their representatives with certain information where necessary for the purpose of keeping them informed about matters affecting their health, safety and welfare. This information relates to the workplace or activity taking place there, and action which the inspector has taken or proposes to take.

The type of information that an inspector will provide includes:

- Matters an inspector considers to be of serious concern;
- Details of any enforcement action taken by the inspector; &
- An intention to prosecute the business (but not before the dutyholder is informed).

Depending on the circumstances, the inspector may provide this information verbally or in writing.

## 1 INTRODUCTION

This guide is based on the principles of health and safety management and risk assessment. These acknowledge that each event will be different and will require a particular configuration of elements, management, services and provisions. All event organisers are advised to use the information contained in this guide as a basis for planning the requirements for their event.

In the case of employers or self-employed persons, compliance with health and safety legislation and fire precautions legislation are legal requirements. It is not possible in this guide to be prescriptive about specific requirements for individual events as these need to be determined by risk assessment.

Appropriate precautionary and preventive (or control) measures in each case will depend on a host of factors such as:

- ✦ the size, location and nature of the event,
- ✦ whether the event is indoors or outdoors,
- ✦ the audience/crowd profile and dynamics,
- ✦ whether contractors undertake certain tasks,
- ✦ presence of traders, use of special effects,
- ✦ accessibility for emergency services etc.

It is the responsibility of the person(s) having the duty to comply with the law (often referred to as a 'dutyholder') to determine and implement suitable and sufficient precautions.

This publication identifies some of the hazards likely to require consideration and gives guidance on how to address them (some or all may be relevant to your event). The '**matters organisers should consider**' sections give advice on suggested actions to help you with hazard control measures and comply with the law. It is likely that many of the actions listed will be considered to be required precautions, depending on the findings and outcome of your risk assessments. Applying a risk assessment approach to the characteristics of any event enables dutyholders to decide which elements are relevant and to assess the level and type of provision needed for that event.

The information contained in this guide has primarily been written to provide advice on the application of the Health and Safety at Work etc. Act 1974 (HASWA) and associated Regulations at small and medium sized events of various types.

Larger events such as rock concerts in sports stadiums are not catered for in this guide and more specific, detailed guidance should be sought as referenced in recommended reading.

Many events will involve activities which come within the definition of "licensable activity" for the purposes of the Licensing Act 2003. Subject to certain exemptions "licensable activity", includes:

- Retail sale of alcohol,
- Provision of entertainment (e.g. music and dancing, live music, play, film, indoor sporting event),
- Late night refreshment (supply of hot food or drink to the public for consumption on or off the premises (mobile units included) between 11pm and 5am),
- Combination of the above.

However, elements of this guide can be used as a template for organising public events which do not involve a “licensable activity”.

It is not unusual for certain types of events involving “licensable activity” to require a Premises Licence for the period of the event under the Licensing Act 2003. However, for smaller events (less than 500 people) of short duration (less than 96 hours), organisers may not require a Premises Licence but may be required to give the Licensing Authority a Temporary Event Notice (you are advised to contact the local authority licensing section or website where the event is being held. Alternatively in the ‘North Wales Enforcement Authorities Contact Details’ section you can contact the local health and safety team who may be able to assist you with your enquiry).

In practical terms, there is no difference between the application of health and safety laws at a licensed or unlicensed event. The difference lies in whether or not the Police, Fire Service, Environmental Health (Noise Control), Health & Safety Regulator, Trading Standards or Social Services (Child Protection) acting as ‘responsible authorities’ can impose more detailed conditions in relation to the four licensing objectives which then become requirements of the Premises Licence. The four licensing objectives are:

- The prevention of crime and disorder.
- Public safety.
- The prevention of public nuisance.
- The protection of children from harm

Whether you are proposing to run a fun day, fete, festival, fancy dress street party, small gig, concert, carnival, local show or barn dance there should be some useful advice for you included in this guide.

Even with small indoor events it is worth remembering that you and your fellow organisers are legally responsible for the health & safety of your staff, volunteers, helpers and the public. This would include events such as jumble sales, presentations and exhibitions held in village, school or church halls and fund raising events organised by groups like school PTA’s, church, community and voluntary groups and charitable societies etc.

This guide aims to help those who organise events so that the event runs safely. The event organiser, whether an individual, charity or community group, has prime responsibility, and an obligation in law, for protecting the health, safety and welfare of everyone working at, or attending, the event.

Good planning and management are fundamental to the success of any event. All organisers are recommended to use the section headings in this guide as a framework or checklist for planning the requirements for their particular event and to highlight the main areas for consideration in their risk assessment.

This guide does not replace the need for event organisers to seek advice from other sources and particularly for consultation with relevant Local Authority officers and the emergency services. These officers will be prepared to offer advice and assistance including whether a Premises Licence is required or not. More detailed guidance can be found in the HSE publication, HSG195, “**The event safety guide: a guide to health, safety and welfare at music and similar events**” (see Recommended Reading). Note: HSG195 is due for revision over the next two years.

## 10. WHAT TO EXPECT WHEN A HEALTH AND SAFETY INSPECTOR CALLS

(A brief guide for businesses, employees and their representatives)

### Who enforces health and safety law?

Health and safety law is enforced by inspectors from the Health and Safety Executive (HSE) or by inspectors from your local authority.

Inspectors have the right to enter any workplace without giving notice, though notice may be given where the inspector thinks it is appropriate. On a normal inspection visit an inspector would expect to look at the workplace, the work activities, your management of health and safety, and to check that you are complying with health and safety law. The inspector may offer guidance and advice to help you. He/she may also talk to employees and their representatives, take photographs and samples, serve improvement notices and take action if there is a risk to health and safety which needs to be dealt with immediately.

### Enforcing health and safety law

On finding a breach of health and safety law, the inspector will decide what action to take. The action will depend on the nature of the breach, and will be based on the principles set out in the Enforcement Policy of the appropriate Enforcing Authority (which will be either HSE or your Local Authority/Council). The inspector should provide employees or their representatives with information about any action taken, or which is necessary for the purpose of keeping them informed about matters affecting their health, safety and welfare.

Inspectors may take enforcement action in several ways to deal with a breach of the law. In most cases these are:

- *Informal*

Where the breach of the law is relatively minor, the inspector may tell the dutyholder, for example the employer or contractor, what to do to comply with the law, and explain why. The inspector will, if asked, write to confirm any advice, and to distinguish legal requirements from best practice advice.

- *Improvement notice*

Where the breach of law is more serious, the inspector may issue an improvement notice to tell the dutyholder to do something to comply with the law. The inspector will discuss the improvement notice and, if possible, resolve points of difference before serving it. The notice will say what needs to be done, why, and by when. The time period within which to take the remedial action will be at least 21 days, to allow the dutyholder time to appeal to an Employment Tribunal if they so wish (see ‘Appeals’ below). The inspector can take further legal action if the notice is not complied with within the specified time period.

- *Prohibition notice*

Where an activity involves, or will involve, a risk of serious personal injury, the inspector may serve a prohibition notice prohibiting the activity immediately or after a specified time period, and not allowing it to be resumed until remedial action has been taken. The notice will explain why the action is necessary. The dutyholder will be told in writing about the right of appeal to an Employment Tribunal (see ‘Appeals’ below).

## 9. NORTH WALES ENFORCEMENT AUTHORITIES CONTACT DETAILS— HEALTH & SAFETY

This guide is not exhaustive and cannot cover every circumstance. If you require any further advice on the subject of this guide or any other related matter contact:

### Isle of Anglesey County Council

Environmental Health, Environmental Services Council Offices, Llangefni, Anglesey, LL7 7TW  
Telephone: 01248 752833  
Email: [environmentalhealth@anglesey.gov.uk](mailto:environmentalhealth@anglesey.gov.uk)  
Website: [www.anglesey.gov.uk](http://www.anglesey.gov.uk)

### Conwy County Borough Council

Regulatory Services, Civic Offices, Colwyn Bay, Conwy, LL29 8AR  
Telephone: 01492 575110/575221  
Email: [public.protection@conwy.gov.uk](mailto:public.protection@conwy.gov.uk)  
Website: [www.conwy.gov.uk](http://www.conwy.gov.uk)

### Denbighshire County Council

Health and Safety Team, Environmental Health, Trem Clwyd, Ruthin, LL15 1QA  
Telephone: 01824 708151  
Email: [envhealth@denbighshire.gov.uk](mailto:envhealth@denbighshire.gov.uk)  
Website: [www.denbighshire.gov.uk](http://www.denbighshire.gov.uk)

### Flintshire County Council

Health and Safety Enforcement Public Protection Division, Enforcement Directorate, Flintshire County Council, County Hall, Mold, Flintshire, CH7 6NH  
Telephone: 01352 703381  
Website: [www.flintshire.gov.uk](http://www.flintshire.gov.uk)

### Gwynedd Council

Health and Safety Enforcement, Public Protection, Penrallt, Caernarfon, Gwynedd, LL55 1BN  
Telephone: 01286 682728  
Email: [foodandhealthandsafety@gwynedd.gov.uk](mailto:foodandhealthandsafety@gwynedd.gov.uk)  
Website: [www.gwynedd.gov.uk](http://www.gwynedd.gov.uk)

### Wrexham County Borough Council

Housing and Public Department, Public Protection Service, High Street, Ruabon, Wrexham, LL14 6NH  
Telephone: 01978 292040  
Email: [environmental@wrexham.gov.uk](mailto:environmental@wrexham.gov.uk)  
Website: [www.wrexham.gov.uk](http://www.wrexham.gov.uk)

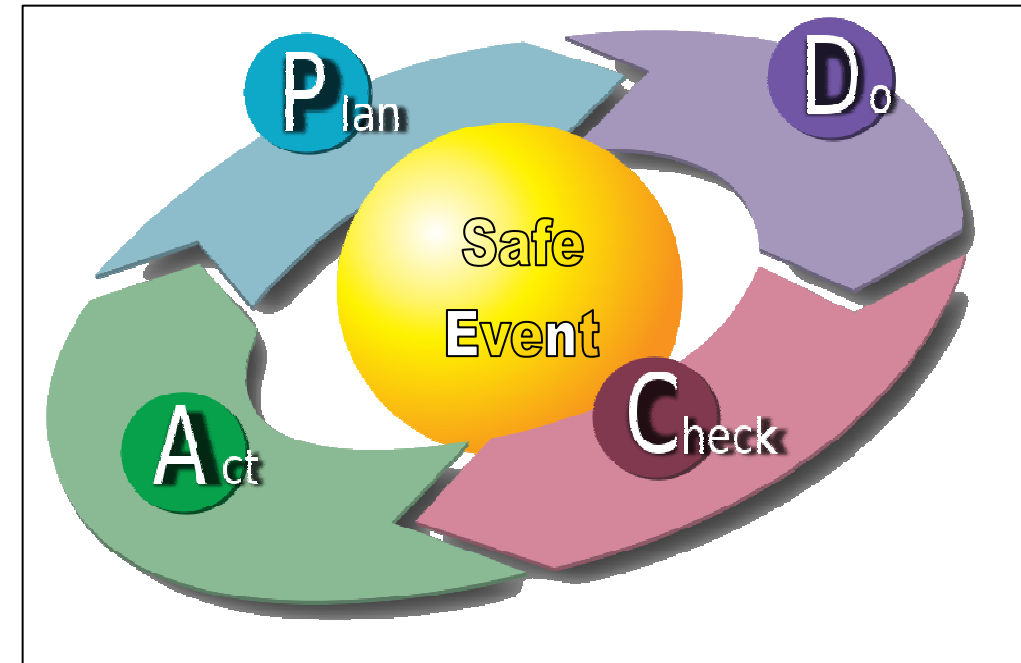
### Regional Health and Safety Executive (HSE) - North Wales

HSE, Units 7 and 8, Edison Court, Ellice Way, Wrexham Technology Park, Wrexham, LL13 7YT  
Telephone: 01978 316000  
Website: [www.hse.gov.uk](http://www.hse.gov.uk)

## 1.1 Responsibility for the event and planning

When planning any event (sporting or otherwise) there should be a named organiser identified at the earliest opportunity (see 2.1- general legal considerations).

For larger events, good practice indicates that a detailed management structure should be drawn up formally identifying who is responsible, for what along with an event safety plan.



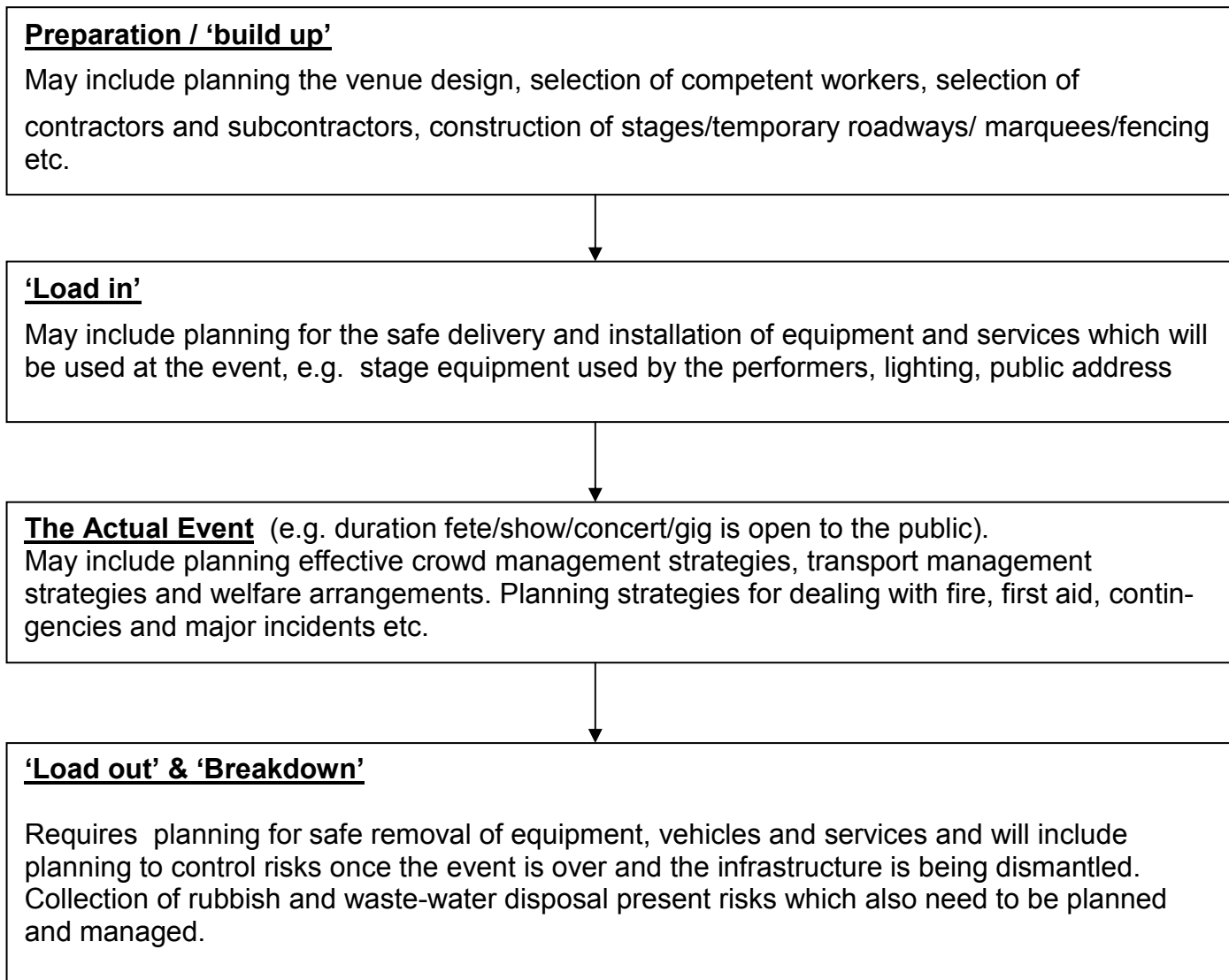
### **Plan, Do, Check, Act - A Model for Managing a Safe Event**

(Adapted from a diagram showing the PDCA Cycle by Karn G. Bulsuk, [http://en.wikipedia.org/wiki/File:PDCA\\_Cycle.svg](http://en.wikipedia.org/wiki/File:PDCA_Cycle.svg) Reuse and distribution of this image is licensed under the Creative Commons Attribution 3.0 Unported License <http://creativecommons.org/licenses/by/3.0/> )

### **Planning for safety**

Effective planning is concerned with prevention through identifying, eliminating and controlling hazards and risks. The amount of time that needs to be set aside for planning will be very much dependent upon the size, type and duration of the event. The planning issues for an event can be considered in separate parts – see flow diagram overleaf.

## THE PHASES OF EVENT PLANNING FOR AN EXAMPLE SITE OR VENUE



### 1.2 Public and Employer's Liability Insurance

It is strongly recommended that public liability insurance be obtained before an event takes place. The absence of such insurance may lead to the event not being supported by the public authorities and emergency services.

If you are employing people directly then you are reminded that employer's liability insurance is a legal requirement.

## 8 RISK ASSESSMENT TEMPLATE

Done					
Action by when?					
Action by who?					
What further action is necessary?					
What are you already doing?					
Who might be harmed and how?					
What are the hazards?					

## 7 BASIC EXAMPLE - PRE AND DURING EVENT CHECKLIST

Appoint named persons to check these matters & address or report back

	Comments
<b>VENUE SAFETY</b>	
Are premises free from hazards? (i.e. even ground/floor surfaces; no trip hazards)	
Are all attractions/activities/structures complete, checked and staffed?	
Are structures/seating sound & secure; stairways / platforms and equipment guarded; protective barriers/fencing secure and not posing a hazard?	
<b>ENTRANCES/EXITS</b>	
Are adequate entrances & exits open, clearly marked & staffed to control admission where necessary?	
Are all circulation areas, staircases/escape routes/exits unobstructed with all gates/doors unlocked?	
<b>CROWD CONTROL</b>	
Is the control room operational, with communications and PA systems working?	
Are the required number of stewards in their allotted positions; fully briefed on their duties and wearing jackets/tabards?	
<b>ELECTRICS</b>	
Is installation complete/inspected/tested/certified (as appropriate by competent person); is cabling / equipment checked by competent person, secure/protected & clear of public circulation areas?	
<b>LIGHTING</b>	
Is normal and emergency lighting provided, in working order and lit where necessary?	
<b>MEDICAL FACILITIES</b>	
Are there adequate trained first aiders on site; is a suitable clearly marked room (provided with water) available as a first aid post?	
<b>FIRE PRECAUTIONS</b>	
Is fire fighting equipment in place; rubbish/combustible materials stored away from tents/structures? Stewards /staff briefed?	
<b>TOILET ACCOMMODATION</b>	
Is clearly marked toilet accommodation available (including disabled); have arrangements been made to service them throughout the event?	
<b>RUBBISH</b>	
Are sufficient bins provided around the site and arrangements made to empty them during the event?	

## 2 HEALTH AND SAFETY

### 2.1 General legal considerations

Most events covered by this publication will involve a work activity (i.e. at least one person will be employed for example during preparation, the actual event or the post-event breakdown / clear-up) and therefore be subject to the Health and Safety at Work etc. Act 1974 (HASWA) and subsidiary legislation.

This legislation imposes duties in respect of the health and safety of everyone involved in managing the event. Legal relationships between promoters, event organisers, contractors, exhibitors/traders, performers, land/property owners etc. can be a very complex area of law so it is important to establish clear health and safety responsibilities. It is therefore appropriate to identify all those with health and safety responsibilities that are involved in the event. In the majority of cases the main responsibility rests with the event organiser. Experience suggests it is advisable to agree contractual responsibilities in writing.

It is considered good practice for a group or organisation with volunteer workers to provide the same level of health and safety protection as they would in an employee/employer relationship irrespective of whether there are strict legal duties. (See the HSE Charity and voluntary workers guide referred to in Recommended Reading).

The three **requirements** below, coupled with the **requirements** for risk assessment, are closely related and can be considered together:

- Section 2(1) of the HASWA **requires** that employers ensure the health, safety and welfare of their employees so far as is reasonably practicable;
- Section 2 (2)(a) of the HASWA **requires** employers to provide and maintain plant and systems of work that are, so far as is reasonably practicable, safe and without risks to health;
- Section 3 of the HASWA **requires** employers to conduct their undertaking in such a way as to ensure, so far as is reasonably practicable, that people who are not their employees (e.g. guests, members of the public and contractors) are not exposed to risks to their health and safety. (This Section also imposes a similar duty on the self-employed towards themselves and other people).

### 2.2 Risk assessment requirement

The Management of Health and Safety at Work Regulations 1999 **require** employers to make a suitable and sufficient risk assessment of:

- the health and safety risks to which their employees are exposed while at work; and
- the health and safety risks to other people resulting from or in connection with the employers' work, in order to identify the measures needed to comply with health and safety legislation.

The same duty is placed on self-employed people in respect of their own health and safety and that of other people.

Risk assessment should be carried out for all phases of the event including the site/venue preparation, the event and the site/venue breakdown or clear-up. (See flow diagram on previous page).

The required elements of risk assessment are shown in bold below:

- **Identify the hazards** associated with the event i.e. anything that can cause harm. This may be achieved by researching specific publications, visiting the site or venue and obtaining details of specific hazards from contractors, catering outlets and suppliers of special effects etc.
- **Decide who may be harmed and how**
- **Assess the level of risk**
- **Identify appropriate and adequate precautions;** and
- **Record your findings.** (If you have fewer than five employees you do not need to write anything down, though it is useful to keep a written record of what you have done). (If applying for a premises licence under the Licensing Act 2003, relevant precautions should be listed within the 'public safety' part of the licensing objectives).

The overall event risk assessment will help to determine what controls or precautions you need to put into place to manage the event safely. This should include planning, communicating and practicing your emergency procedures.

(The last page of this guide provides a blank risk assessment template. For further information see the Risk Management section of the HSE website which includes example risk assessments at [www.hse.gov.uk/risk/index.htm](http://www.hse.gov.uk/risk/index.htm). One of the examples shown on the website is a nightclub which provides a useful illustration of how a music venue risk assessment could be documented).

### 2.3 The venue/site

For all events there must be adequate space for the public to move around stalls, rides, performance/stage, arena/exhibition areas etc. and to have unobstructed routes to exits. It is especially important at indoor events to prevent stalls/goods obstructing exit routes and doors.

Outdoor sites including the car park, footpaths and any staging/structures should be suitable for use in bad weather conditions and this should be built into contingency arrangements.

Identify and control obvious hazards on both the site and surrounding areas, such as stored chemicals or machinery, unfenced holes, steep drops between different ground levels, ponds/water and unsafe or other structures that the public should be kept away from by means of barrier/fencing. Overhead power lines may pose a risk particularly during construction. Height restrictions should be identified and also notified at the access to the site. Where overhead cables are a problem you should liaise with the local power distribution company.

Presence of any underground services or pipelines will also need to be taken into account.

Slip, trip, fall or other similar hazards should be considered and addressed as part of the risk assessment as should the suitability of the ground for stages, heavy plant and tethered structures.

Workplace transport risks / vehicle safety issues should be considered.

Ensure suitable lighting throughout the site/venue, including adequate temporary emergency lighting (if the event goes on after dark).

**UKLPG** is the trade association for the liquid petroleum gas industry in the UK, representing companies who are producers, distributors, equipment and service providers, and vehicle converters. UKLPG was formed by the merger of the LPG Association (LPGA) and the Association for Liquid Gas Equipment and Distributors (ALGED) in January 2008.

Email enquiries to: [mail@uklpg.org](mailto:mail@uklpg.org)

Safety publications and advice sheets are available via their website: [www.uklpg.org](http://www.uklpg.org)

**Security Industry Authority (SIA) PO Box 1293, Liverpool, L69 1AX**

Telephone 0844 892 1025

[www.the-sia.org.uk](http://www.the-sia.org.uk)

**Gas Safe Register, PO Box 6804, Basingstoke, RG24 4NB**

Telephone 0800 408 5500

[www.GasSafeRegister.co.uk](http://www.GasSafeRegister.co.uk)

## 6 ACKNOWLEDGEMENTS

Wrexham County Borough Council, as the author, would like to acknowledge the following organisations and individuals for their assistance in the preparation of this guide:

- Pembrokeshire County Council Public Protection Department who gave permission for the content of their event safety guide to be used as the basis for this publication.
- Stakeholder consultees such as North Wales Emergency Services representatives, Wrexham County Borough Council Officers (from various departments), the Health and Safety Executive, and various event organiser stakeholder representatives from the Wrexham business community.

## 5 SOURCES OF FURTHER INFORMATION AND GUIDANCE

**North Wales Fire and Rescue Service Headquarters, Ffordd Salesbury, St Asaph Business Park, St Asaph, Denbighshire, LL17 0JJ, Telephone 01745 535 250**

[www.nwales-fireservice.org.uk](http://www.nwales-fireservice.org.uk)

### **Welsh Ambulance Services NHS Trust**

H.M. Stanley Hospital

St Asaph

Denbighshire

LL17 0RS

Telephone 01745 532900

[www.welshambulance.info](http://www.welshambulance.info)

### **HSE Infoline**

Infoline is the Health and Safety Executive's public enquiry contact centre. Infoline provides access to workplace health and safety information, guidance and expert advice.

Telephone 0845 345 0055

### **Health and Safety Executive, Government Buildings, Ty Glas, Llanishen, Cardiff, CF14 5SH**

Telephone 029 2026 3000

e-mail: [hseinformationservices@natbrit.com](mailto:hseinformationservices@natbrit.com)

### **HSE Books, PO Box 1999, SUDBURY, Suffolk, CO10 6FS.**

Telephone 01787 881165

[www.hsebooks.co.uk](http://www.hsebooks.co.uk)

### **RoSPA, Edgbaston Park, 353 Bristol Road, Edgbaston, BIRMINGHAM, B5 7ST.**

Telephone 0121 2482000

e-mail: [help@rospa.co.uk](mailto:help@rospa.co.uk)

### **National Inspection Council for Electrical Installation Contracting (NICEIC)**

**Vintage House, 37 Albert Embankment, London, SE1 7UJ.**

Telephone 020 7564 2323

e-mail: [enquiries@niceic.org.uk](mailto:enquiries@niceic.org.uk)

### **Electrical Contractors Association (ECA) 8 Earlswood Road, Cardiff Business Park, Llanishen, Cardiff, CF14 5GH**

Telephone 029 2074 7103

[www.eca.co.uk](http://www.eca.co.uk)

### **NAPIT (National Association of Professional Inspectors and Testers)**

**Head Office: 4th Floor, Mill 3, Pleasley Vale Business Park, Mansfield, Nottinghamshire, NG19 8RL.**

Email: [info@napit.org.uk](mailto:info@napit.org.uk),

Website: [www.napit.org.uk](http://www.napit.org.uk)

Telephone: 0870 4441392

Fax: 0870 4441427

When selecting the site/venue, consider the nearby community with respect to noise nuisance (see section 3).

Consider suitable arrangements to enable people of different abilities to attend/access the event and use the facilities provided.

#### ***Matters organisers should consider:***

- Prepare a sketch plan of the site, (preferably to scale) showing the position of all the activities/ attractions, circulation routes and exits.
- Seek early approval from local highway authority if road closures or special traffic management arrangements are required on the highway.
- Have enough exits for a mass orderly evacuation of the site and the occupant capacity agreed with the emergency services.
- Have entrances and exits identified for emergency vehicle access. These should be agreed with the emergency services. Emergency exits and routes should be clear of obstructions at all times and should be clearly indicated by suitable signs which are illuminated if necessary.
- Make sure that construction work and vehicle movements that may take place during site preparation are supervised and/or protected by suitable barriers.
- Arrange separate vehicle and pedestrian entrances/exits to the site and arrange entrance queues that do not obstruct vehicle access or nearby road junctions.
- Site any car parking well away from the pedestrian areas of the site. Clearly signpost the parking area and do not allow cars to be parked anywhere else.
- Design and provide stewarded car parking areas to manage the risk from hazards to pedestrians such as reversing vehicles. Organisers should also consider the topography of the parking areas. Have cars facing down or across a slope as it can be difficult to drive up a slope if ground is soft or it rains during the event and there are lots of cars trying to get off the car park in the same direction.
- Consider not permitting vehicle movements in the public areas of the site during the event, unless for emergency purposes.
- Make sure the entrance is well stewarded (especially when there is a limit on the number of people that can be accommodated at the event) and that an accurate form of 'head counting' is operated to prevent overcrowding on site and at exits.

#### **2.4 Crowd Profile**

Risk associated with some hazards may increase or decrease given different crowd profiles. (See Managing Crowds Safely HSG 154).

#### ***Matters organisers should consider:***

- Ensure risk assessments take into account the particular needs of young children, teenagers, disabled and elderly people.

- Make “reasonable adjustments” for disabled people, such as providing extra help at an event and/or making reasonable adjustments to the physical features of any premises used for events to overcome physical barriers to access.
- Consider whether your event policy and promotional material reflects an inclusive approach (e.g. could you provide material in larger print/alternative languages etc).

## 2.5 Safety barriers

Barriers serve several different purposes. They can provide physical security or be used to prevent the audience accessing equipment, displays, moving machines etc. They may also be used to relieve and prevent the build up of audience pressures, e.g. a properly constructed front of stage barrier.

Barriers will always be subject to loading and should therefore be designed to withstand right angle and parallel loads in line with the probable pressures. Checks should be made by a competent person to ensure that, when erected, the barrier meets the design criteria.

(For further specific information on barriers see The Event Safety Guide (HSG195) and the Institute of Structural Engineers publication Temporary Demountable Structures - Guidance on procurement, design and use. (Third Edition) (2007)).

## 2.6 Information notices and signage

Safety signs (compliant with the Health and Safety (Safety Signs and Signals) Regulations 1996) and information notices are important to successful communication at an event. (See recommended reading). Internationally recognised logos are helpful to non-English speaking/ reading individuals.

(Note: If the signs are on the highway they must comply with the Traffic Signs Regulations and General Directions 2002).

### ***Matters organisers should consider:***

- Consider multilingual signs/notices.
- Provide sufficient signage/notices of suitable size around the venue, for example lost property, lost children, safety signage (as appropriate).

## 2.7 Temporary Structures

### Staging/Lighting Towers

If staging, lighting/sound towers etc are to be erected this must be done by a competent person. Written confirmation should be obtained from them to say that the structures are safe in all foreseeable conditions.

All staging and/or structures should be positioned so as not to obstruct any entrances or exits from the site.

Fall protection for the edge of the stage facing the audience is not normally provided but the edge should be clearly marked. Other physical obstructions, unprotected edges, edges by gaps

49. British Standards Institute. (2004). Guide to industry best practice for organizing outdoor events. PAS 51:2004. ISBN: 0580433196.
50. British Standards Institute. (2003). Event stewarding and crowd safety services. Code of practice BS 8406:2003. ISBN: 0580427633.

33. Managing Large Events (Licensing Act 2003) – A LACORS Guide LACORS, Local Government House, Smith Square, London SW1P 3HZ. Tel. 020 7665 3888.
34. Health and safety at outdoor community events, Voluntary Arts, email [info@voluntaryarts.org](mailto:info@voluntaryarts.org).
35. Guide to Managing Health & Safety at Exhibitions & Events. The Red Book Guide to new folk promoters. A jazz services publication.
36. The Good Practice Safety Guide for Small and Sporting Events taking place on the high way, roads and public places. Home Office.
37. The Institute of Leisure and Amenity Management (ILAM) - Events from start to finish, ISBN 0954 2190 31.
38. Organising Accessible Events, Disability Rights Commission.
39. Guide to Safety at Sports Grounds (the 'Green Guide'), Football Licensing Authority, 2008, ISBN 978-0-11-702074-0 [www.culture.gov.uk/images/publications/GuidetoSafetyatSportsGrounds.pdf](http://www.culture.gov.uk/images/publications/GuidetoSafetyatSportsGrounds.pdf).
40. Security at events. Security Industry Authority – SIA Guidance on the Private Security Industry Act 2001.
41. Noise at Work in the Music and Entertainment Sectors – Guidance:
  - [www.hse.gov.uk/noise/musicound.htm](http://www.hse.gov.uk/noise/musicound.htm)
  - [www.soundadvice.info](http://www.soundadvice.info)
42. Festival and Event planning Toolkit – Tourism Partnership Mid Wales [www.tpmw.love-media.co.uk/files/99.pdf](http://www.tpmw.love-media.co.uk/files/99.pdf).
43. Tourism Network North East – Festivals and Events Toolkit [www.tourismnortheast.co.uk/pages/information-sheets](http://www.tourismnortheast.co.uk/pages/information-sheets).
44. Wales Tourist Board Festival and Events Toolkit [www.timelineforevents.co.uk/](http://www.timelineforevents.co.uk/).
45. Chartered Institute of Environmental Health (CIEH) – Draft National Guidance for Outdoor and Mobile Catering, Consultation Document, March 2009. [www.cieh.org/policy/guidance\\_outdoor\\_mobile\\_catering.html?terms=outdoor+catering](http://www.cieh.org/policy/guidance_outdoor_mobile_catering.html?terms=outdoor+catering).
46. Institute of Structural Engineers publication Temporary Demountable Structures - Guidance on procurement, design and use. (Third Edition) (2007)).
47. MUTA- Marq Accreditations Scheme and Best Practice Guide 2008: <http://www.mutamarq.org.uk>.
48. British Standards Institute. BS EN 13782:2005 Temporary Structures- tents- safety.

and stair nosings should all be marked with white, luminous or reflective tape (guidance suggests such markings should be a minimum of 25mm wide to be visible, but 50mm is preferable).

All staging and structures should be free from trip hazards and other physical hazards (i.e. sharp edges/points/protruding support members).

(For further information see the Institute of Structural Engineers publication Temporary Demountable Structures. Guidance on procurement, design and use. (Third Edition) (2007)).

#### Marquees/Tents.

If marquees and tents are to be erected then advice should be sought from the Fire Service on safety aspects including their siting, construction, flame retardency and the provision of exits, emergency lighting etc. (see **Recommended Reading**).

Arrangements should be made to stop unauthorised persons gaining access to or interfering with equipment etc when the event is open to the public.

The wind loading specification for each marquee should be obtained for use when planning for possible emergencies.

Your risk assessment should identify what is a safe distance between marquees, caravans, vehicles and other structures.

Access routes for emergency services should be maintained behind marquees, tents and other structures

(For further information see the Performance Textiles Association Publication – the MUTAmarq “Best Practice Guide for the Safe Use and Operation of Marquees and Temporary Structures at [www.performancetextiles.org.uk/public/downloads/mutamarq.pdf](http://www.performancetextiles.org.uk/public/downloads/mutamarq.pdf) ).

(Also see the [The Work at Height Regulations 2005](http://www.hse.gov.uk/falls/regulations.htm) and Falls From Height section of the HSE website at [www.hse.gov.uk/falls/regulations.htm](http://www.hse.gov.uk/falls/regulations.htm))

#### **2.8 Fire safety**

Fire safety law changed in October 2006 with the introduction of the Regulatory Reform (Fire Safety) Order 2005.

A set of fire safety guides have been developed to help explain what you have to do to comply with fire safety law, help you to carry out a fire risk assessment and identify the general fire precautions you need to have in place. The guide(s) most useful to you will depend on the size and nature of your venue, visit the website at [www.communities.gov.uk/fire/firesafety/firesafetylaw/aboutguides](http://www.communities.gov.uk/fire/firesafety/firesafetylaw/aboutguides)

For further guidance see **Recommended Reading**.

#### **Matters organisers should consider:**

- **Carry out a Fire Risk Assessment as required by law.**
- Contact your local Fire Prevention Officer for advice. (Contact details for the Fire Service in North Wales are given in the ‘Sources of Further Information and Guidance’ section).

- Agree a means of raising an alarm or otherwise communicating the warning in the event of a fire and check it is working effectively.
- Provide appropriate equipment around the site/venue for putting out fires (e.g. fire extinguishers, fire blankets).
- Make sure that stewards know where the equipment is and how to use it. They should be told not to attempt to fight major fires.
- The Fire Brigade should be called at once to any fire, suspected or real.
- Provide appropriate separation distances between individual marquees/tents/stalls to prevent the spread of fire.
- Consider diesel generators instead of petrol as diesel is less flammable.
- See Paragraph 6 (above) on site/venue design of site entrances and exits.

## 2.9 Electrical installations and lighting

Electricity can cause death or serious injury to performers, workers or members of the public. Faults, damage, misuse or poor maintenance can result in an appliance or part of an installation becoming unsafe, posing a risk of electric shock or fire. In many circumstances the electrical supply may be of a temporary nature, but this does not mean that it can be sub-standard or of an inferior quality to a permanent installation.

- The whole installation, including wiring, switchgear and any generator should be installed in a safe manner by a competent person (i.e. trained, suitably qualified electrician).
- All electrical installations and equipment must comply with the general requirements of the Electricity at Work Regulations 1989.
- The electrical installation (temporary or permanent) should be inspected/tested by a competent person in accordance with the procedures laid down in relevant British Standards.

### **Matters organisers should consider:**

- Protect the supply by suitable earth leakage device or Residual Current Device having a maximum tripping current rating of 30mA and suitable overload protection.
- Locate the main electrical intake and/or generator enclosure, where possible, where it is accessible for normal operations or emergencies, but segregated from public areas of the venue. Display warning signs around the intake or enclosure. Any generator and/or electrical equipment, including switchgear, should be satisfactorily protected to prevent unauthorised access and/or interference.
- Consider the location of generators and accessibility for refuelling purposes. Also consider a site rule requiring that only one container of fuel is stored by the generator and the rest is to be kept in a safe, securely fenced, signed storage area in a suitable location. Fuel should be stored in a safe manner in suitable containers. If the venue is located close to a residential area consider the noise nuisance factor. If this is excessive, silenced generators may be a suitable means of reducing it.
- Protect all electrical equipment, which could be exposed to the weather, by means of suitable and sufficient covers, enclosures or shelters.

17. uk LPG (March 1999). The Use of LPG for Catering and Outdoor Functions. Code of Practice 24 Part 4.
18. Gas safety in catering and hospitality. HSE Catering Information Sheet No 23 (rev 1). HSE Books: <http://www.hse.gov.uk/pubns/cais23.pdf>.
19. The safe use and operation of play inflatables including bouncy castles (HSE guidance note IT IS 7).
20. Charity and voluntary workers. A guide to health and safety at work, HSE ISBN 0717661857.
21. Five Steps to Risk Assessment. INDG 163, HSE, HSE Books: ISBN: 0 7176 6189 X. <http://www.hse.gov.uk/pubns/indg163.pdf>.
22. A Guide to the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995. HSE, L73 3rd Edition. ISBN: 9780717662906.
23. The Work at Height Regulations 2005 (INDG 401(REV1)) HSE Books. ISBN: 9780717662319. <http://www.hse.gov.uk/pubns/indg401.pdf>.
24. COSHH: A brief guide to the regulations. INDG 136, HSE Books. ISBN: 0717629821.
25. An index of health and safety guidance in the catering industry. HSE Catering Information Sheet No 7 (revision 1). HSE Books.
26. The main health and safety law applicable to catering. HSE Catering Information Sheet No 11. HSE <http://www.hse.gov.uk/pubns/cais11.pdf>.
27. Avoiding ill health at open farms. HSE Agricultural Information Sheet 23 (revision 1). HSE Books <http://www.hse.gov.uk/pubns/ais23.pdf>.
28. Signpost to The Health and Safety (Safety Signs and Signals) Regulations 1996, HSE <http://www.hse.gov.uk/pubns/indg184.htm>.
29. Employers' Liability (Compulsory Insurance) Act 1969  
A guide for employers, HSE <http://www.hse.gov.uk/pubns/hse40.pdf>.
30. BS 6465 – 1:2006 – Code of practice for the design of sanitary facilities and scales of provision of sanitary and associated appliances ISBN 0 580 47917 X. British Standards Institute, 389 Chiswick High Road, London, W4 4AL. Tel. 020 8996 7001.
31. Department for Communities and Local Government. (2007). Fire Safety Risk Assessment - Open Air Events and Venues. ISBN: 9781851128235: <http://www.communities.gov.uk/documents/fire/pdf/158379>  
Fire Safety Risk Assessment Guides – e.g. small and medium places of assembly DCLG - Guide 6 and Outdoor Events – Guide 9.
32. Mid and West Wales Fire Brigade – Fire Safety Information Sheet: FSIS/12. Fire Precautions: For Tents and Marquees **Mid and West Wales Fire Authority**, Fire Safety Department, Western Area Command Head Quarters, Merlin's Hill, HAVERFORDWEST, SA61 1PG. Tel. 08706 060699.

## 4 RECOMMENDED READING

All HSE publications are available from HSE Books, PO Box 1999, Sudbury, Suffolk, CO10 2WA, Tel. 01787 881165

1. The Event Safety Guide: A guide to health, safety and welfare at music and similar events HSG195 (1999) HSE Books ISBN 7176 2453 6.
2. Fairgrounds and amusement parks: guidance on safe practice. Practical guidance on the management of health and safety for those involved in the fairgrounds industry HSG 175 HSE Books ISBN 0 7176 1174 4.
3. Managing Crowds Safely HSG 154 HSE Books ISBN 0 7176 1180 9.
4. Radiation Safety of lasers used in display purposes HSG 95 HSE Books ISBN 0 7176 0691 0.
5. Working together on firework displays A guide to safety for display organisers and operators HSG 123 HSE Books ISBN 0 7176 0835 2.
6. Smoke and vapour effects used in entertainment ETIS 3 HSE Books.
7. Electrical safety at places of entertainment - for smaller venues HSE's guidance note GS50
8. Electrical safety and you. INDG 231. HSE, HSE Books. ISBN: 0 7176 1207 4. <http://www.hse.gov.uk/pubns/indg231.pdf>.
9. Memorandum of guidance on the Electricity at Work Regulations 1989 HSE's booklet HSR25.
10. Electrical safety for entertainers HSE booklet INDG247.
11. BS 7671: 2008 Requirements for electrical installations (also known as the IEE Wiring Regulations, 17<sup>th</sup> Edition). This is the most widely used UK standard for fixed electrical installations.
12. BS 7909: 1998 Code of Practice for temporary distribution systems for ac electrical supplies for entertainment lighting, technical services, and related purposes.
13. BS 7430: 1991 Code of Practice for earthing.
14. Health and Safety Executive. (2004). Maintaining portable and transportable electrical equipment. HSG 107. HSE Books. ISBN: 0717628051.
15. The safe use of gas cylinders (INDG 308) and small scale use of LPG cylinders (HSE guidance notes - CHIS 5).
16. uklp (May 2000). The Use of LPG in Mobile Catering Vehicles and Similar Commercial Vehicles. Code of Practice 24 Part 3. (See contact details for uklp in Sources of Further Information and Guidance section).

- Ensure cables are used which are of the correct rating for the load. There should be no damage to the cables and ensure use of the correct type of connectors which are suitable for external use (where necessary).
- Securely fix cables or provide support by catenary wire overhead, or bury underground. Cables run on the surface /ground should be protected against sharp edges or crushing by heavy loads and should be positioned so as not to cause trip or other hazard (e.g. by covering with ramps or rubber mats).
- Provide sufficient fixed sockets outlets, where possible, to avoid the use of flexible extension leads and multi-socket outlets. Fixed socket outlets can be either permanent or on properly mounted temporary distribution boards. Ideally, equipment should be located within 2m of a fixed socket outlet, to avoid the need for long trailing leads.
- Ensure that any person bringing portable electrical equipment onto the site can demonstrate that the electrical equipment is maintained correctly and the equipment has been subjected to routine inspection and/or testing (as appropriate) by a competent person.
- Specialist advice should be sought from HSE in relation to guidance on the electrical safety of fairground equipment.
- Provide suitable levels of artificial light to all parts of an outdoor venue when there is an absence of adequate daylight. Consider the lighting of the first aid post, information area/ marquees, pedestrian access to car parks, car park areas, toilets and access routes to public highways.
- Provide emergency lighting as determined by the risk assessment and fire risk assessment.

### 2.10 **Gas Safety**

HSE's Gas Safety website: [www.hse.gov.uk/gas/index.htm](http://www.hse.gov.uk/gas/index.htm) explains the legal requirements in relation to gas safety.

The HSE leaflets available on their website which provide useful information and guidance include:

- INDG238(rev3) 'Gas appliances – Get them checked, keep them safe'
- Gas Safety in Catering and Hospitality – HSE Catering Information Sheet No. 23.

The CORGI Registration of gas engineers/fitters has now been replaced by a new Gas Safe Register (see [www.gassaferegister.co.uk](http://www.gassaferegister.co.uk) for details).

Use of Liquid Petroleum Gas (propane or butane fuel)

The use of LPG is covered by HSE information sheet (CHIS 5), which is available free on the HSE web site (see Recommended Reading and UKLPG guidance).

### **Matters organisers should consider:**

- Use the risk assessment procedure to consider the fire, explosion and carbon monoxide risks posed by gas (mains or LPG). For example - with regard to LPG, assess the risk posed by propane or butane cooking or heating appliances, pipe-work, hoses and cylinders (particularly if they are inside tents or similar structures).
- Consider contacting the Fire Service for advice in respect of fire prevention.
- Make sure outside caterers or other traders/suppliers/exhibitors attending the event, are aware of their responsibilities to comply with the law in relation to gas safety and are aware of the above guidance and any site/venue safety rules.
- Ask for proof that gas engineers used in connection with your event are Gas Safe registered. Properly registered gas engineers carry identification cards with a unique licence number. Different types of gas work requires different skills, so it's important that the back of the ID card is checked to make sure the engineer is qualified to carry out the type of work they are being asked to undertake.

### **2.11 First Aid management**

The first aid requirements for people who are 'at work' are specified in the First Aid at Work Regulations 1981. Beyond this, the level of first aid provision at any particular event needs to be suitable for the number of people expected to attend and for the type of event/entertainment provided and should be determined via risk assessment. Detailed advice can be found in "*The event safety guide: A guide to Health, Safety and Welfare at Music and Similar Events*" HSG195 (see **Recommended Reading**). Liaison should be carried out with your local Ambulance Trust with regard to advice and possible provision of services.

### **Matters organisers should consider:**

- Make sure that the basic services for first aid are always available. At smaller events a qualified first aider should be present and an area suitable for first aid treatment (a supply of water should be available). No event should have less than 2 first aiders (if HSG195 guidance is followed).
- A voluntary first aid society can be asked to provide a First Aid Post staffed by qualified first-aiders.
- Any first aid post should be clearly signposted and provided with easy access for the audience. Where an ambulance is required, a parking area should be provided close to the first aid post with a clear exit from the site.
- Make sure that all persons assisting at the event know where the first aid post is and where appropriate the identity of the first aider.
- Provide access to a telephone or provide mobile phones.
- A record must be maintained of all people seeking treatment. The record may be required to assist in the organisers statutory obligations to report accidents and injuries to workers and audience members under the Reporting of Diseases and Dangerous Occurrences Regulations 1995 (RIDDOR).
- First aid provision may be specified as a licence condition in the Premises Licence if your event has been issued with a licence.

## **3 NOISE CONTROL**

Health and safety requirements apply in relation to protecting workers from the potentially harmful effects of loud music. See guidance for the Entertainment Industry on the Noise at Work Regulations in 'Recommended Reading'.

There is also a wide variety of legislation available to help people affected by unwanted noise. The last thing you want is your event stopped or prevented from happening again because it is too noisy!

### **Matters organisers should consider:**

- Make one person responsible for noise compliance at your event, and establish links with the Council's Environmental Health Department as early as possible before the event for advice and agreement on any necessary monitoring.
- Be respectful of noise sensitive properties in the locality and the impact the nature and duration of the event may have.
- Quite often people are more willing to tolerate noise from an event when they are well informed of what is happening, how long the event will last for etc. Consider contacting neighbours before the event, informing them of your plans and providing a contact number in case of problems. Be prepared to act responsibly on any complaints that are received though!
- Ensure that music noise levels are adequately monitored and controlled during the event to prevent nuisance, particularly the bass component and PA systems.
- Face stages away from residential properties as much as possible and use multiple smaller output speakers, spaced around the audience area, as opposed to stacked speakers.
- Consider the potential need for dealing with unauthorised sound systems on the site (i.e. equipment brought by those attending the event). This might include ticketing advice, checks on entry and advice to stewards. This is particularly important when there is overnight camping.
- If possible consult with competent Acoustic Engineers who may be able to offer advice as to how any potential noise nuisance might be minimised.

### **PRS Licence**

The Performing Rights Society (PRS) is a non-profit making membership organisation of composers, songwriters, authors & publishers of music.

The function of the PRS is to collect royalties on behalf of its members, from music users in the UK. A PRS music licence is required by anyone using or intending to perform music (live, DJ, TV, radio etc) in public and in venues.

It is the organiser's responsibility to obtain a PRS licence. Obtaining a PRS licence gives blanket coverage so that the licence holder does not have to seek individual clearance for every single piece of music used. For further information and an application form visit [www.prs.co.uk/musiclicence](http://www.prs.co.uk/musiclicence) or telephone 0800 068 4828.

- Position stalls and amusements etc away from access routes and in less densely occupied areas of the site/venue. Some units will have highly flammable products such as LPG and require careful positioning.
- Consider circulation space and potential queuing arrangements, which should not obstruct pathways.
- Consider power supplies, if required, as part of the overall electrical supplies to the event (see Section 12 above on electrical installations and lighting).
- Properly erect any stalls or stands etc and ensure they satisfy any structural integrity requirements (see Section 10 above on structures).
- Consider the specific guidance produced by HSE, in relation to attractions, fairground rides, amusements devices and on lasers, fireworks etc (see **Recommended Reading**).
- Consider any guidance notes and advice on all aspects of food hygiene at the event from the Food Safety Section of Environmental Health within the local council. (Contact details will be available on the relevant council website).
- Be aware that Council Officers may wish to carry out an inspection of ancillary activities provided at the event and may require you to provide them with a list of the caterers/operators attending the event at the planning stage.

## 2.16 **Camping**

Any camping area should be provided within the defined event site and incorporated as part of the event planning.

### ***Matters organisers should consider:***

- The camping area will need to be reasonably well drained and level with grass cut short to minimise the risk of fire spread.
- Provide appropriate separation distances between individual tents to make the site safe from fire and trip hazards.
- Physically segregate camping areas from vehicle parking areas.
- Provide information on site safety to campers (e.g. no campfires, no BBQs, location of fire points, toilets etc) at strategic points.
- Provide a suitable number of fire points: as a minimum these should consist of a means of raising the alarm, such as a gong or triangle and supplies of water and buckets.
- Provide an appropriate number of sanitary facilities and wash hand basins.
- Provide drinking water.
- Provide refuse receptacles at strategic points.
- Provide adequate lighting to enable orientation at night, with higher levels of lighting at toilet areas, fire points etc.
- Provide both vehicular and pedestrian tracks to and through camping areas to ensure ready access for emergency vehicles and also to provide safe routes for pedestrians which are free of trip hazards such as guy ropes etc.
- Sites that are grazed will naturally be contaminated with animal droppings and may expose campers to health risks such as E.Coli 0157 infection. Exclude animals from all areas (other than car parks) for as long as possible before public access (minimum of 3 weeks). (See [www.hse.gov.uk/press/2004/e04046.htm](http://www.hse.gov.uk/press/2004/e04046.htm))
- Plan for preventing or reducing the impact of noise from campsites on nearby domestic properties.

## 2.12 **Stewards**

An appropriate number of stewards and supervisors must be provided for the security and control of the site and the attending public. For licensed events the numbers and level of training should be agreed with the Licensing Authority/Police.

### ***Matters organisers should consider:***

- Ensure the number of stewards needed is calculated by considering each of the separate tasks to be covered (i.e. crowd control, staffing entrances and exits, controlling access to attractions/activities, patrolling public areas, securing unauthorised areas, securing hazards, car parking duties etc).
- Provide extra stewards, should the event last several hours, to allow others to take meal breaks etc.
- Consider, whether stewards may need to be licensed by the Security Industry Authority (the cost of which should be allowed for in your budget). (See Recommended Reading)
- Ensure stewards are fit, active and aged not less than 18.
- Ensure stewards are suitably trained and competent to carry out their duties effectively.
- Provide stewards with a written statement of their duties, and where appropriate a checklist and a layout plan showing the key features on site.
- Give stewards a final briefing of their duties on the day of the event, particularly about communicating with supervisors and others in the event of an emergency. Ensure stewards are easily identifiable i.e. wearing specific coloured or high visibility jackets or tabards.
- Ensure stewards know the layout of the site and are able to assist the public by giving information about the available facilities, remembering especially people with disabilities.
- Ensure stewards are aware of the location of the entrances and exits in use on the day, first aid arrangements and fire-fighting equipment.
- Provide stewards with torches where the event is likely to go beyond dusk and test these and any other equipment (e.g. radios) issued to them prior to the event.
- Ensure stewards know, understand and have practised their specific duties in an emergency and are aware of the arrangements for evacuating the public from the site, including the use of coded messages.

### **Security**

Security staff at events are required to be registered with the Security Industry Authority (SIA). For guidance on security at events visit: [www.the-sia.org.uk](http://www.the-sia.org.uk).

Organisers must take account of any special security measures necessary including over night. These may arise out of circumstances such as the attendance of VIPs or the presence of large amounts of money at the event. All security staff must wear their SIA badges at all times.

Security is defined as:

- Guarding against unauthorised access, occupation or outbreaks of disorder.
- Guarding property against destruction and danger
- Guarding individuals against assault.

## **CRB**

CRB is the Criminal Records Bureau, who act as a one-stop shop for organisations checking police records and, in relevant cases, information held by the Department of Health and the Department for Education & Skills. There are two levels of CRB check currently available; standard disclosures and enhanced disclosures.

Part of the role of the Criminal Records Bureau is to reduce the risk of abuse by ensuring that those who are unsuitable are not able to work with children and vulnerable adults. If you or your staff will be in direct contact with children or vulnerable adults at your event we recommend that you complete a disclosure application form.

For further information regarding CRB or to complete an application form, visit: [www.crb.gov.uk](http://www.crb.gov.uk).

### **2.13 Communications**

#### ***Matters organisers should consider:***

- Ensure that you have adequate contingency arrangements in place, which are communicated to all stewards and other personnel, and which are documented where necessary.
- Provide personal radio contact between the safety officer and senior stewards and any other people responsible for activating the contingency arrangements.
- If using mobile phones, consider network coverage/dead spots, network overload potential etc.
- Consider providing a public address (PA) system for announcements and instructions to staff and the public. For smaller events (or as a back up) a portable loudhailer may be sufficient.
- Ensure batteries are fully charged and stewards are trained on how to use communication equipment and advised where they are located.
- Ensure the public address system is fully tested before the event. It should have a back up power supply that allows it to continue to operate at full load in the event of an emergency. It should be able to be heard clearly in all parts of the venue.
- Consider background noise levels when determining methods of communication and if necessary issue full ear-defending headsets.
- Consider setting up a control room on the site which is constantly staffed during the event and provided with a telephone to:
  - a. Monitor the event giving an early indication of any problems
  - b. Control any incidents
  - c. Act as a base for any communications system

### **2.14 Welfare Facilities**

#### ***Matters organisers should consider:***

Requirements for provision of welfare facilities (including toilets) for people who are 'at work' are specified in the Workplace (Health, Safety and Welfare) Regulations 1992. Beyond this, clearly it is appropriate to provide an adequate number and type of toilets for the number of people expected to attend the event including provision for people with disabilities. For licensed events the numbers and locations of toilets should be agreed with the Licensing Authority. The table below shows a general guideline for music events. Country fairs, garden parties and other

short duration events would warrant less facilities but events where there is a high fluid consumption or with camping would warrant more facilities.

<b>For events with a gate opening time of 6 hours or more</b>		<b>For events with a gate opening time of less than 6 hours duration</b>	
Female	Male	Female	Male
1 toilet per 100 females	1 toilet per 500 males, plus 1 urinal per 150 males	1 toilet per 150 females	1 toilet per 600 males, plus 1 urinal per 175 males

*For further details on sanitary facilities provisions see BS 6465: Part 1 2006*

- Ideally use toilets which are connected to mains services but temporary units may have to be provided. If non-main units are to be used provision for safe and hygienic waste removal must be arranged.
- Consider the location, access, construction, type of temporary facilities, lighting and signage.
- Provide hand-washing facilities (no less than 1 per 10 toilets) with warm water, soap and hand drying facilities. Antiseptic hand wipes or bacterial soap should be provided where warm water is not available.
- Regularly maintain, repair and service toilets through out the event to ensure that they are safe, clean and hygienic.
- Ensure floors, ramps and steps of the units are stable and of a non-slip surface construction.
- Provide a location where enquiries can be made about lost children, lost property and for information about the event. This could be the Control Room.
- Provide a supply of drinking water within easy reach of the audience and all catering operations
- Provide an adequate number of rubbish bins around the site where they will be most required
- Make arrangements to regularly empty the bins, and to satisfactorily dispose of or recycle the waste at the end of the event.

### **2.15 Catering, merchandising, attractions, and special effects such as fireworks**

#### ***Matters organisers should consider:***

- Obtain prior information about the particular hazards associated with the activity/special effect from the operator and ask them for copies of their own risk assessment and safety information. Liaise with the above persons on health and safety matters and arrange for effective communication and cooperation to take place with the aim of ensuring that the event runs safely. (Many of the same principals used in reputable, reliable, compliant contractor selection, vetting and management can be utilised to good effect here). Incorporate the information obtained into your overall risk assessment for the event. If this information cannot be provided, consider not engaging their services.
- Make checks on any public and product liability certificates and equipment safety reports. Any gas, electrical, or lifting equipment brought onto site should be accompanied by relevant inspection reports and have undergone the recommended inspection/testing. If this information cannot be provided consider not engaging their services (or banning the use of relevant equipment for which no safety report can be produced).
- Brief all operators about safety matters on site.