



# Housing Options in Wrexham County Borough

This booklet has been put together to give you all the information you may need when looking at your housing options within Wrexham County Borough. It gives an overview of the different options available from a variety of different organisations if you are looking for a new home. It also outlines support and advice that is available within the Borough as well as assistance to help you live independently.

Further information is available on each of the subjects covered in the booklet by contacting the relevant department or organisation – contact details are included at the back of the booklet for all of the organisations mentioned.

This booklet is a guide to enable you to find out more information and whilst we have tried to make sure that the information in this booklet is accurate and up to date, the Council cannot accept responsibility for any inaccuracies or omissions in the booklet.

## Section A – Your Housing Options

### Council Housing

Wrexham County Borough Council owns and manages a range of properties in the Borough, from bedsits and retirement accommodation to flats and houses.

#### Making an Application for Council Housing

To apply for Council housing you must complete a housing application form and return it to one of the Council's local housing offices or Housing Services, Ruthin Road, Wrexham. If you need any further assistance to complete the form, staff at the local housing offices are available to help you.

It is very important that you complete this form fully and accurately. Housing is allocated on a points basis and the information you give on the application form is used to decide how many points you are entitled to.

The booklet 'Applying for Housing' gives you all the information you need to know to make an application. This booklet and the Housing Application form can be obtained from any of Wrexham Council's local housing offices or Housing Services, Ruthin Road, Wrexham (see Section C for details of the local housing offices). For those who are unable to access the housing offices due to mobility issues, staff are available to arrange home visits.

### Council Housing Options for those with Special Needs

#### Adapted Properties

Some Council properties are specially adapted for disabled applicants and Wrexham Council try to allocate these properties to people who need an adapted property. You will need to ensure that you complete Section 11 in the Council's Housing Application form to be considered for an adapted property.

### Applications from Existing Council Tenants

Applications are welcomed from all existing Council tenants wishing to transfer to a more suitable property within the County Borough.

Normally applicants will be required to be a secure tenant of Wrexham County Borough Council prior to applying for a transfer, unless the property has become unsuitable for their needs, e.g. due to a change in family circumstances, health reasons etc.

To be considered for an allocation, you must not be in breach of any aspect of your tenancy conditions. This includes:

- current issues with anti-social behaviour
- poor internal condition of the property in terms of repairs and decoration which are your responsibility

- any current action being taken by the Council due to the poor condition of your garden
- any action being taken against you by the Council through the County Courts

You will be told in writing what steps you need to take in order to be considered for an allocation.

If you owe outstanding housing related debts, rent arrears, recharges etc to Wrexham Council, you will receive reduced preference on the waiting list through the deduction of penalty points (see section in the 'Applying for Housing' booklet on Assessing your Points).

## **Mutual Exchanges and HomeSwapper**

If you are a secure tenant of the Council or a Housing Association, you have the right to swap (exchange) your home with another Housing Association or secure Council tenant. You must get written agreement from the Council or Housing Association first and can only be refused in certain circumstances, for example: if the property will be too large or too small for your needs.

Wrexham County Borough Council subscribes to HomeSwapper. This is a website which enables Council and Housing Association tenants to find their ideal mutual exchange, searching for potential matches with thousands of other tenants from all over the country. HomeSwapper is easy to use with effective matching. Hundreds of families swap homes via the service every month.

The site can provide you with updates and possible matches by email, text message or your on-line account. Registration is free, easy and secure via the website.

If you don't have internet access or know someone who would like to participate but does not have internet access, a HomeSwapper application form can be obtained from the Local Housing Offices or you can get free internet access at any library within the County Borough.

For more information contact your local housing office or Housing Services, Ruthin Road, Wrexham. You can also go to the HomeSwapper website at [www.homeswapper.co.uk](http://www.homeswapper.co.uk)

## **Housing Associations**

Housing Associations are non-profit making, independent bodies which build and manage accommodation and provide support to those in housing need.

In the Wrexham area there are a number of properties managed by different Housing Associations. Unlike the Council, Housing Associations are able to build new properties and so the number of properties they have may increase in the future.

Housing Associations also have their own housing waiting lists from which they allocate 50% of their empty properties. The other 50% are 'nominated' to the Council (see under 'Nominations'). As well as being on the Council's waiting list you can apply to the Housing Associations directly. For details of the Housing Associations with properties in Wrexham County Borough please see Section C.

## **Nominations**

Housing Associations are required by the Welsh Assembly Government to help the Council find accommodation for those in need. They must ask the Council to provide names, i.e. "nominees" for at least 50% of their properties that become empty. Wrexham County Borough Council is able to "nominate" applicants from its own housing waiting list to Housing Associations with properties in the Borough.

If you become a Housing Association tenant, your tenancy will be very similar to a Council tenancy although your rights will be slightly different. Rents are affordable and you can claim housing benefit if you have a low income.

If you are on the Council waiting list and want to be considered for a nomination, you should answer 'Yes' to the question on page 12 of the Council's Housing Application Form.

## Private Rented Properties

You may also wish to consider renting from a private landlord. There are a number of private rented properties in Wrexham and these properties are usually advertised in the local paper or through local letting agents. You will usually need to have a deposit and one month's rent in advance to secure a private tenancy. You may be able to get help from Housing Benefit towards your rent.

A full list of local letting agents is available on our website at [www.wrexham.gov.uk](http://www.wrexham.gov.uk) under 'Housing' - Finding a new Home.

## Purchasing a Property

If you can afford to do so, you may want to consider purchasing your own property. There are a number of Estate Agents in Wrexham that can help you to find what you are looking for, as well as internet sites.

It is a good idea to get financial advice from an independent financial advisor, bank or building society before you go ahead with purchasing a new home to make sure that you can afford to take on all the costs associated with buying a property.

## Low Cost Home Ownership

Low Cost Home Ownership aims to assist people who cannot afford to purchase a property on the open market suitable for their needs. Wrexham Council's Housing Strategy team works with Housing Associations and developers to provide low cost homes that are affordable. There are several options available to help people get on the housing ladder, including shared ownership schemes.

If you are interested in low cost home ownership options, the Council operates a register which is administered by Cymdeithas Tai Clwyd. When properties become available to purchase, the Housing Association contacts applicants on the register with details.

An information booklet and registration form is available to download online at [www.wrexham.gov.uk](http://www.wrexham.gov.uk) under Housing - Finding a new home.

To find out more information please contact the Housing Strategy department on 01978 315300 or email [affordablehousing@wrexham.gov.uk](mailto:affordablehousing@wrexham.gov.uk).

## Housing Options for Older People

### Retirement Accommodation

Wrexham Council and local Housing Associations have a number of retirement accommodation schemes throughout the Borough. Retirement accommodation is a group of unfurnished properties designed with the needs of older people in mind.

Each tenant has their own separate flat, bedsit or bungalow and there is a warden and a community alarm service that provide 24 hour cover in case of emergencies.

To find out more information on retirement accommodation you can contact Wrexham Council's local housing offices or any of the local Housing Associations (see Section C for details of the local housing offices and Housing Associations).

### Accommodation suitable for older people

Throughout the County Borough there are a number of Council and Housing Association properties which are designated to older people due to the age of existing tenants, location or type of property, such as bungalows and ground floor flats. These properties are covered by a local lettings policy. This means that these flats are usually let to either applicants over 50 years of age or applicants with medical needs who require ground floor accommodation.

To find out more information please contact your local housing office or any of the local Housing Associations (see Section C for contact details).

## **Abbeyfield**

Abbeyfield is a not-for-profit organisation and Housing Association dedicated to making the lives of older people easier and more fulfilling. Abbeyfield helps people to live independently by providing a range of services, all of which are linked to the local community. Abbeyfield provide housing and support for older people who no longer feel able to cope in their own home or do not want to live alone. Abbeyfield currently owns and manages 2 sheltered housing units in Wrexham which comprise of individual bedsits.

To find out more information contact Abbeyfield Wrexham on: 01978 364294

Website: [www.abbeyfield.com](http://www.abbeyfield.com) under 'Accommodation Search'.

## **Extra Care Housing**

Extra Care housing is designed for older people who have various care and support needs. It is a housing scheme where care and support can be offered on site. Extra Care schemes also have an on site restaurant and various communal facilities such as a cinema, IT facilities and hobbies/games rooms. Each tenant has their own apartment which they can either rent or buy up to a 90% share.

Wrexham's first Extra Care scheme is being developed in Plas Madoc by Clwyd Alyn Housing Association and is anticipated to be completed by Autumn 2011. The scheme will have 54 apartments to rent or purchase (up to 90% of the purchase price).

To register your interest or find out more information about the scheme, please contact Clwyd Alyn on 0800 183 5757.

## **Residential Care Homes and Nursing Homes**

There are a number of residential care homes and nursing homes in the Borough which cater for people who need support or nursing care that cannot be provided within their own home. To find out more information please contact Wrexham Council's Contact Assessment Team on 01978 292066.

## **Housing Options for Young People Who Need Support**

### **Foyer**

The Wrexham Foyer provides accommodation for up to 2 years for single homeless people aged between 16 and 25. The project aims to provide the individual with housing related support and assistance in the development of life skills, including budgeting, cooking, employment and training opportunities, prior to moving on to independent living. The Foyer is run by Clwyd Alyn Housing Association and is close to Wrexham town centre.

To find out more contact the Wrexham Foyer Senior Project Officer on 01978 262222.

### **Hurst Newton**

Hurst Newton provides accommodation for up to 2 years for single homeless people aged between 16 and 25. The project aims to provide the individual with support and assistance in the development of life-skills including budgeting, cooking, employment and training opportunities, prior to moving on to independent living. Hurst Newton is run by Clwyd Alyn Housing Association and is situated within walking distance to Wrexham town centre.

For more information contact the Senior Project Officer at Hurst Newton on 01978 363761 or Wrexham County Borough Council's Housing Options team on 01978 292949 or 01978 292937.

### **Hafan**

Hafan provides short term accommodation for single homeless people aged between 16-25 who the local authority determines to be in priority need of housing. Hafan is run by Clwyd Alyn Housing Association and all referrals come from Wrexham Council's Housing Options team. To find out more information please contact them on 01978 292949 or 01978 292937, or you can contact Hafan directly on 01978 268110.

## **Preswylfa**

Preswylfa provides accommodation for pregnant women or mothers with babies and homeless people aged 16 and over. Preswylfa is run by Clwyd Alyn Housing Association and all nominations for accommodation come from Wrexham Council's Housing Options team. Please contact them on 01978 292949 or 01978 292937.

## **Barnardo's Compass Partnership**

Compass offers advice and assistance with finding accommodation for young homeless people aged 16-25. They offer a Bond Guarantee Scheme which landlords accept instead of a deposit. They also offer tenancy and family support to young people who have their own homes, so that they are able to live independently and safely within their communities.

For more information contact Barnardo's on 01978 315130 or email [compasspartnership@barnardos.org.uk](mailto:compasspartnership@barnardos.org.uk)

## **Hafan Cymru**

Hafan Cymru is a charitable organisation operating across Wales, providing housing and support services to women, men and their children, particularly those escaping Domestic Abuse. They also run a supported accommodation project specifically for young people aged 16-25.

For more information on the services they operate in Wrexham please contact Hafan Cymru on 01978 823077.

## **Other Supported Housing**

### **KeyRing**

KeyRing works with vulnerable people and families who have a mild to moderate learning disability. KeyRing's Community Living Workers give support to 3 networks of vulnerable adults in Wrexham to enable them to live independently.

KeyRing has a local volunteer in each area that lives within a 10 minute walk of each member of the network to offer support as and when is needed. This is backed up by a community support worker and the support of the other members of the network. All support is member led and an individual support plan is drawn up with members to enable personal and social development.

To find out more information, contact KeyRing on 07976 854831.

### **CAIS**

CAIS is a voluntary organisation providing a range of services for people who misuse drugs or alcohol. They offer a number of projects in Wrexham for people needing support, some of which can offer supported accommodation for up to 2 years. To find out more information please contact them on 01978 367030

### **Nacro**

Nacro is a national crime reducing charity that works with ex-offenders and disadvantaged people. Nacro run a number of services in Wrexham including housing for ex-offenders and vulnerable homeless people. To find out more information contact Nacro on 01978 314313.

## **St John's House & Richmond House**

St John's House provides a direct access service to homeless individuals managed by The Wallich and offers a safe, secure, temporary home in shared accommodation along with a dedicated and comprehensive personal development plan for each resident, outlining how they want their life to change and how they can be helped to achieve their goals.

The service provides accommodation for 6 individuals aged 18+ and is staffed 24 hrs a day. The project offers short to medium term residencies in preparation for resettlement into permanent homes and helps people with specific needs and problems that are causing or exacerbated by homelessness. St John's provides support to people in developing independent living skills and facilitates access to other services such as healthcare, training or education.

Richmond House comprises of 5 self contained bedsits which are additional to St John's and provides support to residents that are further along the journey to independent living. Support is provided on a 24hr basis with a comprehensive on-call service available to all residents.

To contact St John's House call 01978 355155 or email [st.johns@thewallich.net](mailto:st.johns@thewallich.net)

### **Homelessness**

If you are homeless or under threat of being homeless, contact the Housing Options team on 01978 292949 or 01978 292937. Emergency accommodation may be available to eligible people.

### **Tŷ Nos**

Tŷ Nos night shelter is run by Clwyd Alyn Housing Association and offers temporary overnight accommodation, food and washing facilities for people over the age of 18 who have no permanent place to live. The shelter is open from 8pm and is situated at the former Maes Y Dre Community Centre on Holt Road, Wrexham.

### **Save the Family**

Save the Family provide homeless families with support and a place to call home for as long as it takes them to get back on their feet. They are a support network and extended family to those who may never have had someone to turn to or depend on, with support continuing after the families have left their accommodation. They have 6 properties within Wrexham County Borough specifically for families who find themselves homeless.

Save the Family empower families to fight themselves out of a crisis situation by creating a secure community which provides training and educational programmes to equip them for the future. To find out more information please contact Save the Family on 01244 813562 or visit their website at [www.savethefamily.uk.com](http://www.savethefamily.uk.com)

## **Section B – Support and Advice**

### **Shelter Cymru**

Shelter Cymru offer a range of housing advice and advocacy for anybody needing help or looking for more information on housing or debt related issues. To find out more please contact Shelter Cymru on 01978 317911.

### **Support for Private Rented Tenants**

If you are in private rented property you may be unaware of your rights with regards to your tenancy. There is information and support available to private rented tenants who may be experiencing difficulties with their landlords. You can contact Shelter Cymru on 01978 317911 or Compass Project on 01978 315130 for more information. If you are under 25 you can contact Response on 01978 314314. You can also contact the Housing Options team on 01978 292937 or 01978 292949.

The Housing Standards team of Wrexham Council regulate the condition of privately rented houses including houses in multiple occupation and may be able to help you if you have problems with the condition of your property. Their contact number is 01978 315300.

### **Gypsies and Travellers Support Scheme**

Cymdeithas Tai Clwyd work with gypsies and travellers to provide extra housing management support to families and individuals who require help in maintaining their tenancies successfully. The support is available for gypsies and travellers who decide to settle in the housed community or if they have an occupancy agreement elsewhere. The support can include help with matters such as benefits advice, rent and utility bills. For further details contact the Supported Housing Team at Cymdeithas Tai Clwyd on 0345 230 3140.

## Harassment/Anti-Social Behaviour

Your home should be a place of safety and enjoyment. It is your right to live in peace and safety without being affected by anti-social behaviour and disruptive neighbours.

If you are being affected by noise nuisance you can contact Wrexham Council's Environmental Health department on 01978 298989.

If you are a Council or Housing Association tenant and are experiencing harassment or anti-social behaviour in your property, or if the person who is causing the nuisance is a Council or Housing Association tenant, you can contact the Council or Housing Association and/or the Police to report it.

For Council tenants, please contact your local housing office (contact details are in Section C of this booklet).

If you are Housing Association tenant the contact numbers are below:

Clwyd Alyn: 0800 183 5757

Wales & West: 0800 052 2526

Cymdeithas Tai Clwyd: 0345 230 3140

You can also contact the Police on 0845 607 1002 or Crimestoppers on 0800 555 111.

## Conflict Resolution Service

The Conflict Resolution Service provides independent, impartial and confidential support to help individuals work through issues within families that can lead to exclusion from the family home. The service is also available to those in other circumstances where there is conflict within the home such as difficulty with neighbours. The mediator will meet with both parties separately or together as appropriate to enable a compromise agreeable to both parties.

The service is operated by The Wallich and is available to anyone over the age of 16. Referrals are available through Wrexham Council's Housing Options Team on 01978 292937 or 01978 292949.

## Domestic Violence

### Hafan Cymru

Hafan Cymru (Formally Cymdeithas Tai Hafan) is a charitable organisation operating across Wales, providing housing and support services to women, men and their children, particularly those escaping Domestic Abuse.

For more information on the services they operate in Wrexham please contact Hafan Cymru on 01978 823077.

### Wrexham Women's Aid

Wrexham Women's Aid offers a free, non-judgmental and confidential service providing information, emotional and practical support to women and their children who have experienced, or are experiencing physical, emotional, sexual, or financial abuse. They provide an inclusive service for all women, with and without children, regardless of race, age, disability, sexual orientation and religious beliefs. They also have a refuge which offers safe temporary accommodation, with resettlement support available to women leaving the refuge.

Wrexham Women's Aid also runs outreach support and a freedom programme, as well as a drop in centre; all of which provide practical information and support for women experiencing domestic abuse.

To find out more information please contact Women's Aid on 01978 310203 (24 hours) or visit their website: [www.wrexhamwomensaid.org.uk](http://www.wrexhamwomensaid.org.uk) or call the Wales Domestic Abuse Helpline on 0808 801 0800 (calls are free from a landline).

## **BAWSO**

BAWSO is voluntary organisation, providing specialist holistic services to Black and Minority Ethnic women and children, who are, or are about to be made homeless through a threat of domestic abuse, or who are suffering or fleeing domestic abuse in Wales. It is affiliated to Welsh Women's Aid and works closely and in partnership with other women's aid organisations.

For more information contact BAWSO on 01978 355818 or email: [wrexham@bawso.org.uk](mailto:wrexham@bawso.org.uk)

## **Dyn Project**

The Dyn Project gives support and advice to men who are experiencing domestic abuse from a partner. They can be contacted on 0808 801 0321.

A directory of Housing Support Schemes in Wrexham can be found on Wrexham Council's website at [www.wrexham.gov.uk](http://www.wrexham.gov.uk) under Housing / Supporting you to live at home.

## **Remaining in your own home**

You may wish to stay in your own home but are having difficulties in coping with your property due to a disability, financial issues or ill health. There may be ways in which you can be supported to stay in your home without having to move.

Below is some information that may be of help to you if you wish to remain in your current property.

### **What to do if you are facing eviction or repossession**

If you are finding it difficult to pay your rent or mortgage and are in arrears, or if you are facing repossession there may be some help available to enable you to remain in your own home. To find out more information please contact Wrexham Council's Housing Options Team on 01978 292949 or 01978 292937. You can also contact Shelter on 01978 317911, or if you are under 25 you can contact Response on 01978 314314.

## **Equipment & Adaptations**

If you have a disability you may be able to get help to make your home more suitable for your needs. The booklet 'Adapting your Home' published by Wrexham Council gives you more information on the help available.

The information below gives further advice on some of the grants available.

### **Disabled Facilities Grant**

Disabled Facilities Grants are available for a range of works necessary to help a disabled person to remain living independently at home. This includes access to essential amenities such as toilets and bathroom and kitchen facilities, and adapting the controls of any heating, lighting or power supplies to make them suitable for use.

Grants are available to persons of all ages, with a disability or life limiting illness. Except in the case of a child with a disability, a person applying for a Disabled Facilities Grant will be subject to a test of financial resources to see whether the applicant would have to contribute to the cost of the works. If you or a person who lives with you are experiencing difficulties in getting around in your home, or are having difficulty with bathing facilities in the home due to illness/disability, then the first step is to contact the Contact Assessment Team of the Adult Social Care department, on 01978 292066. They will pass your request to the Occupational Therapy team who may contact you to obtain further information. Your referral will be prioritised according to your needs and a member of the Occupational Therapy team will arrange to complete an assessment with you.

## Minor Adaptations

Some adaptations are able to be provided on a shorter time span than a Disabled Facilities Grant through a Minor Adaptations Grant. Minor Adaptation Assistance is awarded on a discretionary basis to all tenures (except Housing Association tenants) to pay for qualifying adaptations to their home. All applications for Minor Adaptations Assistance must be supported by an Adaptation Care Plan produced by a member of the Occupational Therapy team.

To find out more information please contact the Housing Renewal team of Wrexham Council on 01978 315300.

## Other assistance to live independently

### Age Concern North East Wales

Age Concern North East Wales support older people to live independently in their own homes for as long as they choose to do so. Through their 'Options' project, they provide advice, support and information to people in their own homes who are aged over 50 who might otherwise need more help from formal services.

A referral to these projects can come from anyone, as long as it is with the consent of the person they wish to refer. The service is free of charge and confidential.

To find out more please contact Age Concern on 08450 549822.

### Telecare and Mobile Response

Telecare is a service that can help to keep you safe at home and enable assistance to be summoned in the event of an emergency. Telecare service provides a telephone link 24 hours a day, 365 days a year between your home and the Telecare Response Centre. Telecare can help you to live independently in your home by providing the peace of mind that someone can be automatically alerted if you need assistance or in the event of an emergency situation.

Telecare is run in partnership with Wrexham County Borough Council and ChesterCare. To find out more information about the service please call 01978 292075.

## Financial Information

### Housing Benefit and Local Housing Allowance

If you are on a low income then you may be entitled to help towards paying your rent and council tax. To be eligible to claim Housing Benefit you must be liable to make rent payments on the property which you live in.

Local Housing Allowance (LHA) applies to all private tenants who make a claim for Housing Benefit. Claims are calculated using LHA rates which are provided monthly by the Rent Officer.

Housing Benefit normally starts from the Monday following the date that you submit your claim, therefore it's important that you do not delay in returning your claim form.

Claim forms are available from the Housing Benefit section, any local housing office or from Contact Wrexham.

To find out further information please contact the Housing Benefit Section on 01978 292033 or visit our website [www.wrexham.gov.uk/benefits](http://www.wrexham.gov.uk/benefits)

### Welfare Rights

The Welfare Rights team provide advice and help to claim benefits that you may be entitled to. To find out more information please call 01978 298254.

### Debt Advice

If you are struggling with debt there are organisations who may be able to help you. For more information please contact the Citizen's Advice Bureau in Wrexham on 01978 364639. The National Debtline may also be able to help and you can contact them on 0808 808 4000.

## Section C – Contact Information

### Wrexham Council Local Estate Offices:

#### Broughton Estate Office

27 Derby Road  
Brynteg  
LL11 6LW  
01978 722020

#### Gwersyllt Estate Office

2 Wheatsheaf Lane  
Gwersyllt  
LL11 4EU  
01978 722100

#### Rhos Estate Office

Station House, Brook Street  
Rhosllanerchrugog  
LL14 2ED  
01978 832900

#### Caia Estate Office

7 Churchill Drive  
Wrexham  
LL13 9HH  
01978 317040

#### Plas Madoc Estate Office

50 Peris  
Plas Madoc  
LL14 3LF  
01978 813000

#### Wrexham Central Office

Lampit Street  
Wrexham  
LL11 1WH  
01978 292062

### Other Council Services:

#### Housing Services

Ruthin Road  
Wrexham  
LL13 7TU  
01978 315300  
[housing@wrexham.gov.uk](mailto:housing@wrexham.gov.uk)

#### Adult Social Care

Crown Buildings  
Chester Street  
Wrexham  
LL13 8BG  
01978 292066  
[socialservices@wrexham.gov.uk](mailto:socialservices@wrexham.gov.uk)

#### Occupational Therapy Service

Crown Buildings  
31 Chester Street  
Wrexham  
LL13 8ZE  
01978 292066

#### Homelessness Service

Lampit Street  
Wrexham  
LL11 1WH  
01978 292947/292949/292937  
Out of Hours: 01978 264240

### Local Housing Associations

#### Clwyd Alyn Housing Association Ltd

72 Ffordd William Morgan  
St Asaph Business Park  
St Asaph  
Denbighshire  
LL17 0JD  
Tel: 0800 183 5757  
[www.clwydalyn.co.uk](http://www.clwydalyn.co.uk)

#### Cymdeithas Tai Clwyd

54 Stryd Y Dyffryn  
Denbigh  
LL16 3BW  
Tel: 0345 230 3140  
[www.taiclwyd.com](http://www.taiclwyd.com)

#### Abbeyfield (Wrexham) Society Ltd.

(Provide housing for older people)  
2nd Floor, 30 Lord Street  
Wrexham  
LL11 1LR  
Tel: 01978 364294  
[www.abbeyfield.com](http://www.abbeyfield.com)

#### Wales & West Housing Association

Unit 2, Acorn Business Park  
Aber Road  
Flint  
CH6 5YN  
Tel: 0800 052 2526  
[www.wwha.net](http://www.wwha.net)

#### Habinteg Housing Association

(Provide housing for people with mobility problems only)  
Regional Office, Beech House  
Woodland Park  
Bradford Road  
Chain Bar  
Bradford  
BD19 6BW  
Tel: 0845 6023626  
[www.habinteg.org.uk](http://www.habinteg.org.uk)

## Other Organisations

### Shelter Cymru

PO Box 2293  
Wrexham  
LL11 0FB  
Tel: 0845 075 5005  
01978 317911

### Age Concern North East Wales

Suite 2, Daniel Owen Precinct  
Mold  
CH7 1AP  
Tel: 08450 549822

### Wrexham Foyer

Crescent Road  
Wrexham  
LL13 8HF  
Tel: 01978 262222

### Hurst Newton

Bersham Road  
Wrexham  
LL14 4HD  
Tel: 01978 363761

### Hafan

Wrexham Foyer  
Crescent Road  
Wrexham  
LL13 8HF  
Tel: 01978 268110

### Preswylfa

Wrexham Foyer  
Crescent Road  
Wrexham  
LL13 8HF  
Tel: 01978 268109

### Barnardo's Compass Partnership

2 Grosvenor Road  
Wrexham  
LL11 1BU  
Tel: 01978 315130  
compasspartnership@barnardos.org.uk

### Hafan Cymru

Midland Bank Chambers  
High Street  
Ruabon  
Wrexham  
LL14 6AA  
Tel: 01978 823077

### KeyRing

PO Box 2172  
Wrexham  
LL13 0WH  
Tel: 07976 854831

### CAIS

Grove Park House  
Grove Park Road  
Wrexham  
LL12 7AA  
Tel: 01978 367030

### Nacro

35 Chester Street  
Wrexham  
LL13 8AH  
Tel: 01978 314313

### St John's House

Chester Road  
Wrexham  
LL12 7AX  
Tel: 01978 355155  
Fax: 01978 361991  
st.johns@thewallich.net

### Tŷ Nos

Holt Road  
Wrexham  
LL13 7LU  
Tel: 01978 291274

### Wrexham Women's Aid

6 Temple Row  
Wrexham  
LL13 8LY  
Tel: 01978 310203

### BAWSO

33 Grosvenor Road  
Wrexham  
LL11 1BT  
Tel: 01978 355818  
Wrexham@bawso.org.uk

### Dyn Project

Tel: 0808 801 0321

### Save the Family

Plas Bellin Hall  
Oakenholt Lane  
Northop Hall  
Flintshire  
CH7 6DF  
Tel: 01244 813562  
info@savethefamily.uk.com  
www.savethefamily.uk.com