

# Warehousing & Storage



The Level 2 Qualification is designed for employees working in roles such as a warehouse operative or removals person and builds upon the competencies required at Level 1. A person taking this award would be experienced in their job role, handling goods and products that come through a warehouse or stockroom. To obtain this award, employees must show a sufficient level of competence to complete the 2 mandatory units plus 6 optional units.

Units include health and safety in the workplace and building relationships with colleagues and customers. They also cover technical competencies required to carry out all the tasks involved with the efficient running of a warehouse or stockroom.

There will be a work based assessor who will review the learners work once a month, to enable them to achieve their framework between 15 and 18 months.

The framework consists of:

## NVQ Warehousing & Storage (Level 2)

### Key Skills

Learners need to complete 2 core key skills being Application of Number and Communication (Level 1 minimum). And will need to choose 1 more key skill from the following Information Technology, Improve Own Learning, Working with Others or Problem Solving (Level 2 minimum).

### Employment Rights and Responsibility Workbook

### Technical Certificate (Level 2)

You will need to gain a technical certificate called **(EDI) Certificate in Warehousing and Storage Principles** to demonstrate your technical competence in Warehousing and Storage. There are 3 units to complete: Health, safety and security within a warehousing and storage environment; Developing effective working relationships with colleagues; Developing working practices in a warehousing and storage environment. You will attend workshops to gain the required skills and sit theory exams at ITeC.



Other frameworks offered by ITeC in Team leading, Business & Administration, Customer Service, Retail, Contact Centre, Supporting Teaching and Learning in Schools and Information Technology. Tel no 01978 367100 if interested.

