

# All about the Visual Impairment Service



This leaflet is available in other media formats.  
For more details please contact Customer Services:  
Telephone: 0800 5876708

## **Do you have very poor eyesight?**

If so, you may find it helpful to contact the Visual Impairment Service.

## **Visual Impairment Service**

### **Who are they?**

The specialist Social Worker (Visual Impairment) works in partnership with Vision Support Rehabilitation Officers to provide the Visual Impairment Service.

### **What do they do?**

They register and assess people who have been identified as having a significant sight loss. In addition, the Visual Impairment Service offer advice, support and training in daily living, independence and mobility. They also offer advice on a wide range of equipment for people with visual impairment. They aim to support people with poor sight to use their remaining vision and other senses as effectively as possible.

## **Assessment**

### **What might it cover?**

Somebody from the Visual Impairment Service will visit you and discuss implications of your sight loss and you will be fully involved in any decisions.

### Enhancing independence through advice, information and practical support with

#### **Communication**

- handwriting
- touch typing
- Braille
- Moon
- managing in work
- information technology

#### **Activities of daily living**

- safety in the home
- personal care

#### **Orientation and Mobility**

- regaining confidence
- travelling safely and independently
- getting to local shops and amenities
- using public transport
- getting to and from work

#### **Information**

- advice to family members and carers to help their understanding of your problems
- information on local services and local voluntary groups
- working with others to raise awareness in schools, colleges and to social groups
- provision of specialist equipment and training

### Partner Agencies

#### Vision Support

Vision Support is a Regional Charity recognized as the leading provider of local support and services to people of all ages living with a visual impairment in Cheshire and North Wales. Vision Support is equipped with everyday items to assist independent living, and can also help you gain access to:

- Welfare and Benefits Advice
- Home Visiting Service
- Social Activities
- IT Training
- Befriending Service
- Counselling
- Volunteering Opportunities

For more information regarding Vision Support, contact:

Vision Support  
The Stables  
2 Grosvenor Road  
Wrexham  
LL11 1BU  
Tel: 01978 353200  
Email: [wrexham@visionsupport.org.uk](mailto:wrexham@visionsupport.org.uk)

## **Low Vision Aid Clinic**

The Low Vision Aid Clinic is designed to provide people who have low vision with aids such as magnifiers to help them cope better with everyday tasks. The aids provided help patients utilise their vision to its best potential. The LVA Clinic can be contacted for information via:

LVA CLINIC  
Orthoptic Department  
Wrexham Maelor Hospital  
Croesnewydd Road  
Wrexham  
LL13 7TD  
Telephone: 01978 291100 extension 5083  
Fax: 01978 725104  
Email : orthoptics@new-tr.wales.nhs.uk

## **Contact details**

If you would like more information regarding visual impairment, please contact:

Contact and Assessment Team  
Wrexham County Borough Council  
Adult Social Care Department  
Crown Buildings  
31 Chester Street  
Wrexham  
LL13 8ZE  
Telephone: 01978 292066  
Fax: 01978 298044  
Email: socialservices@wrexham.gov.uk  
Website: [www.wrexham.gov.uk/socialservices](http://www.wrexham.gov.uk/socialservices)