

Customer Services

1 April 2019

Information Collected:

- Name
- Status – i.e. Mr, Mrs. Etc.
- Address
- Date of Birth
- National Insurance Number
- Gender
- Whether the subject is a member of the public/Councillor/Doctor etc.
- Health Information
- Preferred language
- Referral/Assessment Information
- Relevant Case Information
- Mental Capacity Information
- Contact details such as Email address, telephone numbers – mobile & Landline
- Other Agencies Involved
- Financial Information

Agencies we might share the information with:

- Central Government
- Other organisations involved in the care of the subject matter or for the provision of Blue Badges
- The police
- Other Council Services

Purpose for processing:

- Legal Obligation – using the information to comply with a common law or statutory obligation
- Public Task – to exercise ‘official authority’ and powers that are set out in law; or to perform a specific task in the public interest
- Health & Social Care
- Protecting vital interests of individuals
- Crime prevention and prosecution of offenders (including the use of CCTV)