

Appendix 2

EXTERNAL CONTACT LIST

Although the Council encourages employees to make use of internal contacts to try raise a whistleblowing complaint, you are permitted by law to contact certain specific regulatory bodies/persons. Furthermore, the Council recognises certain additional external bodies which you can use to raise a whistleblowing complaint.

Under the Public Interest Disclosure (Prescribed Persons) Order 2014, there is a prescribed list of bodies/persons who can be contacted externally. The full list can be found in the order¹, but some of those which are most likely to be relevant are:-

Body/Person	Matters which can be referred to them
Auditor General for Wales Tel. No. 01244 525970	The proper conduct of public business; value for money, fraud and corruption in relation to the provision of public services.
Care Council for Wales Tel. No. 0300 30 33 444	Matters relating to the registration of social care workers under the Care Standards Act 2000.
Chief Executive of the Criminal Cases Review Commission Tel. No. 0121 233 1473	Actual or potential miscarriages of justice. Commission
Children's Commissioner for Wales Tel. No. 01492 523333 (Conwy Office)	Matters relating to the rights, welfare and interests of children.
Health and Safety Executive Tel. No. 0300 0031647 (Concerns Team)	Matters which may affect the health or safety of any individual at work other than individuals at work wholly or mainly on premises which are, or are on— (a) a GB nuclear site (within the meaning given in section 68 of the Energy Act 2013); (b) an authorised defence site (within the meaning given in regulation 2(1) of the Health and Safety (Enforcing Authority) Regulations

¹ A copy of the order, as it was originally enacted, can be found at:

<http://www.legislation.gov.uk/ukSI/2014/2418/contents/made> Please note that the list of bodies may change from time to time. The Council cannot be responsible for the accuracy of the content on external websites.

1998); or

(c) a new nuclear build site (within the meaning given in regulation 2A of those Regulations). Matters, which may affect the health and safety of any member of the public, arising out of or in connection with the activities of persons at work other than persons at work on a GB nuclear site, an authorised defence site or new nuclear build site.

Information Commissioner

Tel. No. 0303 123 1113

Compliance with the requirements of legislation relating to data protection and to freedom of information.

The National Society for the Prevention of Cruelty to Children (NSPCC)

Tel. No. 0808 800 5000

Matters relating to child welfare and protection.

Natural Resources Wales (formerly the Environment Agency Wales)

Tel. No. 0300 065 3000
(or for urgent incidents: 0800 807060)

Acts or omissions which have an actual or potential effect on the environment or the management or regulation of the environment, including those relating to pollution, abstraction of water, flooding, the flow in rivers, inland fisheries and migratory salmon or trout.

Public Services Ombudsman for Wales

Tel. No. 0300 790 0203

Breaches by a member or co-opted member of a relevant authority (i.e. the Council or a community council) of that authority's code of conduct.

The Welsh Government

<http://wales.gov.uk>

Matters relating to the provision of Part II services as defined in section 8 of the Care Standards Act 2000 and the Children Act 1989.

Matters relating to the inspection and performance assessment of Welsh local authority social services as defined in section 148 of the Health and Social Care (Community Health and Standards) Act 2003.

Matters relating to the review of, and investigation into, the provision of health care by and for Welsh NHS bodies as defined under the Health and Social Care (Community Health and Standards) Act 2003.

In addition to the above, the Council recognises and approves the following external bodies who you may contact to make a whistleblowing complaint:

- Care and Social Services Inspectorate for Wales – Tel. No. 0300 7900126
- Equality and Human Rights Commission – Tel. No. 020 7832 7800
- North Wales Police – Tel. No. 0300 330 0101
- The following recognised Trade Unions:

UNITE	Tel. No. 01352 733611
UNISON	Tel. No. 01492 511667
GMB	Tel. No. 01492 535313

If you are unsure whether or how to use this procedure or want independent advice, you may contact the independent charity Public Concern at Work on 020 7404 6609 or at www.pcaaw.co.uk Their lawyers can give you free confidential advice at any stage on how to raise a concern about serious malpractice at work.

Alternatively, if you are still not sure of what to do, you can seek advice from your local Citizens Advice Bureau (for Wrexham the contact number is 01978 363332).