



First time use

Installing Citrix Workspace app

Use your browser to navigate to https://www.wrexham.gov.uk/agile

Scroll down to downloads and click on the first time use link

Downloads	
 First time use on a Non WCBC device please install – Citrix Web Client Please download and run the latest Citrix Workspace app for Windows 	

Download Citrix Workspace app for Windows



The install file will download to your device.

When complete, open the CitrixWorkspaceApp.exe file that has been downloaded (if you do not get a pop up in the top right hand corner you will be able to find it in downloads folder on your device)

Follow the prompts on screen to install. It will take a few minutes. Click finish when installation successful screen appears.





Log on instructions

Use your browser to navigate to https://www.wrexham.gov.uk/agile

Select Agile working portal (Authenticator)

WCBC remote working portal (Agile)							
Please use the VPN as your primary method of accessing systems remotely on your laptop. If you are unsure on how to access or are experiencing issues, please see the VPN user guide that can be found below in the Instructions and guides section.							
S Email/Webmail (SafeNet/MobilePass)	S Email/Webmail (Authenticator)						
S Agile working portal (SafeNet/MobilePass)	S Agile working portal (Authenticator)						

Enter user name, Password and passcode generated by authenticator app and click Submit

Passcode:	
	Submit

Click on the apps tab and select the application you require, and click open file. The application will now be available for you to log into

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citrix StoreFront			СС НОМЕ	OO OO APPS	Downloads WERfNy4xNS5XQ0NJU Open file	byBDYXJIIERpcmVjdG9y (1).ica	Ŷ	a	* •
Apps All (3) Favorites (0))						/		r
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When finished sign out of the application and click the cog in the top right hand corner and click log out.