



Instruction to your  
Bank or building society  
to pay by Direct Debit

Please fill in the whole form using a ball point pen and sent it to:

Head of Finance  
Wrexham County Borough Council  
Lambpit Street  
Wrexham  
LL11 1AR

Service user number

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Names(s) of account holder(s)


Bank/building society account number

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Branch sort code

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Name and full postal address of your bank or building society

Postcode									

Reference

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<p><b>BUSINESS RATES</b> FOR WCBC OFFICIAL USE ONLY This is not part of the instruction to your bank or building society.</p>
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**Instruction to your bank or building society**

Please pay WCBC Direct Debits from the account Detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with WCBC and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Banks and building societies may not accept Direct Debit Instructions for some types of account



This guarantee should be detached and retained by the payer.

<p><b>The Direct Debit Guarantee</b></p>
<ul style="list-style-type: none"> <li>▪ This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.</li> <li>▪ If there are any changes to the amount, date or frequency of your Direct Debit WCBC will notify you 14 working days in advance of your account being debited or as otherwise agreed. If you request WCBC to collect a payment, confirmation of the amount and date will be given to you at the time of the request.</li> <li>▪ If an error is made in the payment of your Direct Debit, by WCBC or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.- If you receive a refund you are not entitled to, you must pay it back when WCBC asks you to.</li> <li>▪ You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.</li> </ul>