

Single Point of Access (SPOA)

1 April 2019

The Social Services & Wellbeing (2014) Wales Act, places a duty on us to ensure the best level of care and support is delivered to our citizens.

Information Collected:

- Name
- Address
- Previous addresses
- Date of Birth
- Ethnicity
- Relationships Information
- Health Information
- Employment
- Education
- Referral/Assessment Information
- Relevant Case Information
- Contact details
- Other Agencies Involved
- Risks
- Next of Kin
- Allegations

Agencies we might share the information with:

- Local Authorities
- Courts
- Independent Care Providers
- Community Care
- General Practitioners
- Hospitals and Health Trusts
- Schools
- Police
- National Crime Agency
- Education
- Housing
- WCBC Departments
- Mental Health Trusts

Purpose for processing:

- Provision of social care services